End User Blackboard Learn 9.1 Service Pack 7 Supported Browsers & Operating Systems

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Product: Blackboard Learn

Release: 9.1

Service Pack: 9.1 SP 7 HF 1 (9.1.70081.25);9.1 SP 7 (9.1.70081.0)

Platform Technology: N/A

Client Technology: Blackboard™ Learn Release 9.1 SP7 (9.1.70081.0) are tested with a variety of technologies.

Certified: fully tested and supported.
Compatible: partially tested but should function properly.
Unsupported: either impossible or not tested.

Microsoft® Windows® Operating System

	Internet Explorer® 9	Internet Explorer 8	Firefox (Final Release Channel)	Firefox 3.6	Chrome (Stable Channel)
Windows® XP (32-bit)	Unsupported	Compatible	Compatible	Compatible	Compatible
Windows Vista® (32-bit)	Certified	Compatible	Certified	Compatible	Compatible
Windows Vista (64-bit)	Compatible	Compatible	Compatible	Compatible	Compatible
Windows 7 (32-bit)	Certified	Compatible	Certified	Compatible	Certified
Windows 7 (64-bit)	Compatible	Compatible	Compatible	Compatible	Compatible

Apple® Mac OS® Operating System

	Safari® 5.0	Safari 4.0	Firefox (Final Release Channel)	Firefox 3.6	Chrome (Stable Channel)
Mac OSX 10.5 "Leopard®"	Compatible	Compatible	Compatible	Compatible	Compatible
Mac OSX 10.6 "Snow Leopard®"	Certified	Compatible	Certified	Compatible	Certified

- Blackboard strives to make all its products as accessible as possible. JAWS for Windows 11 and 12 were used during accessibility testing.
- Blackboard Learn requires the latest version of Sun JRE 6. The JRE can be downloaded from http://java.sun.com/javase/downloads/index.jsp.
- **The following technologies are not supported:**
  - **Internet Explorer 6 and Internet Explorer 7**
  - **Firefox 1.x, 2.0, 3.0, and 3.5**
  - **Safari 2.0, 3.x (or any version on Windows)**
  - **Mac OSX 10.4 "Tiger"**
  - **Java 5**
- Internet Explorer 8 and Internet Explorer 9 are tested in Standards Mode. Some known issues can be resolved by using Compatibility Mode (emulates IE7 behavior).
- Both Google Chrome and Mozilla Firefox have moved to a rapid release cycle. At the time of testing, Chrome 13.0 and Firefox 6.0 were the latest available versions. Since then, new stable versions may have been released and widely adopted. Blackboard is supporting all newer stable versions of Chrome and Firefox.