You have embarked on a journey that only 25% of the American population can boast of — earning a college degree. To succeed, you need several tools: Determination, Strong Desire, Internal Motivation, Persistence, Adequate Finances, Quality Instructors, Supportive Environment and Good Academic Tools. Below are tools available at Southern to help you succeed on your journey. You don’t have to meet this challenge alone. You have resources to support you. Take advantage of them, use them and benefit from them. Visit any of these departments to get the supplies you need to complete your goal — A COLLEGE DEGREE.

1 First-Year Experience Program

Hearnes Hall 315 • Phone: 417.625.9731
Email: fye@mssu.edu

Services:
• University Experience class
• Learning communities
• Course Assistant Program
• Phi Eta Sigma National Honor Society
• Lion Pride Weekend
• Campus Craze
• First-Year Student Convocation
• Southern Welcome orientation/enrollment

2 Advising, Counseling & Testing Services (ACTS)

Advising & Counseling: Hearnes Hall 314
Phone: 417.625.9324
Advising Email: acts@mssu.edu
Counseling Email: counselingservices@mssu.edu
Testing: Webster Hall 117 • Phone: 417-625-3517
Email: testingservices@mssu.edu

Services
• Primary Academic Advisors for Undeclared/Exploring and Bachelor of General Studies students
• Career Assessments and Advising
• General Academic Advising for all students
• Academic advising support for Distance Learning students
• Athletic Academic Advising
• Advising for freshmen on academic probation
• Academic advising for new and prospective students
• Free, limited, confidential mental health counseling by licensed professionals for currently enrolled students
• Wellness and Prevention programming
• Lion Alert Online Referral program
• Testing Proctoring for CLEP, Acuplacer, ACT, online courses, MoCA, etc.
• Career and Life Planning - UE 105 course (2 credit hours)

3 Student Success Center

Hearnes Hall 301 • Phone: 417.659.3725
Email: studentsuccesscenter@mssu.edu

Tutoring Services:
• Math
• Biological Sciences
• Physical Sciences
• Social Sciences
• Writing
• General Studies

Courses
• UE 150: College Academic Skills (2 credit hours)
• UE 205: Tutor Training

Additional Services
• Online tutoring by appointment
• Computer lab access
Disability Services

Hearnes Hall 301 • Phone: 417.625.9516
Email: disabilityservices@mssu.edu

Services provided for qualified students with documented disabilities. Services are elective and must be requested. Appropriate documentation for services is required.

Services:
- Early registration
- Audio textbooks
- Alternative testing
- Sign language interpreters
- Note-takers
- Veteran support and accommodations

Information Technology
(MSSU Help Desk)

Plaster Hall 224 • Phone: 417.659.4444
Email: helpdesk@mssu.edu

Services:
- Provide student ID and PIN number (Logins)
- OneDrive online storage space through campus email
- Email and Blackboard support
- Game console request support
- Help connecting to the wireless services
- Assistance navigating LioNet

Registrar’s Office

Hearnes Hall 101 • Phone: 417.625.9389
Email: registrar@mssu.edu
Website: www.mssu.edu/student-affairs/registrar/

Online Services:
- Request an official transcript
- Update your address
- Change your major or add an additional major or minor
- Request an enrollment certification
- Update your name
- Appeals for academic bankruptcy and academic suspension
- Authorization to release educational information

LioNet Services:
- View your grades
- Print a degree evaluation
- Apply for graduation
- View your schedule of classes

Office Services:
- Transcript articulation for transfer students
- Withdrawal from classes
- Reinstatement into classes
- Degree Conferral
- Federal Educational Rights & Privacy ACT (FERPA) Regulator
- General academic petition forms

Student Activities

Services:
- Campus Activities Board (CAB)
- Fraternity and Sorority Life
- Registered Student Organizations
- Activities and Events Calendar

Bookstore

Services:
- Rental textbooks
- Purchase textbooks
- MSSU spirit apparel
- MSSU gifts and accessories
- School supplies
- Audio accessories
- Snacks
- Stamps
- Movie tickets

Project Stay

Students qualify for this program by meeting one of the following criteria:
- Be a first-generation college student
- Meet income guideline
- Be a student with documented disability

AND:
- Minimum of 2.2 cumulative grade point average
- Able to graduate within six years
- Good class attendance and course work completion

Services:
- One-on-one academic advising
- One-on-one tutoring
- Priority enrollment
- Career exploration and job shadowing
- Assistance with applying to graduate school
- Personal counseling
- Assistance with completion of annual financial aid forms and scholarship applications
- Leadership & Professional Development class (tuition-free)
- Grant Aid opportunities for freshmen and sophomores
Recreational Services

BSC 241 • Phone: 417.625.9760
Websites: www.mssu.edu/wellness;
www.mssu.edu/aquatics;

Fitness and Wellness Services:
• Prevention & Cessation Programs
• Beimdiek Recreation Center with full gym equipment
• Variety of fitness classes
• Personal trainers
• Aquatics & Racquetball Center
• Swim lessons
• H2Obics
• Family swim
• Dive-in movie events/Wellness & Family Movie Series
• Intramural sports
• Microfit Assessment Programs

Willcoxon Health Center

BSC 242 • Phone: 417.625.9323
Website: www.mssu.edu/health

Services:
• Smoking Cessation
• Visit website for a list of University Health Requirements
• Free over-the-counter medication samples and condoms
• Free first-aid treatment
• Schedule an appointment for acute health concerns
• Some services offered do require a charge
• Physicals for daycare, athletics and travel
• Tuberculosis (TB) testing
• Some women’s gynecological services and pregnancy tests
• Confidential STI screening
• Preventative services
• Titers and some vaccinations

Financial Aid and Scholarships

Hearnes Hall 109 • Phone: 417.625.9325
Email: finaid@mssu.edu

Services:
• Federal and state grants
• Scholarships
• Student loans
• Veterans Certifying Official

Library Services

Spiva Library • Phone: 417.625.9386
Email: LibrRef@mssu.edu • www.mssu.edu/library

Services:
• Quiet room and private study rooms
• Six computer labs with over 100 workstations for students
• Open Educational Resources
• Coffee shop and TV lounge
• Over 150 databases and hundreds of thousands of audiobooks and electronic books
• Copiers: Color/black and white
• Printers: Color/black and white
• Course reserves
• Faxing
• Feature film DVD lending
• Inter-library loan
• Laminating
• Relay video phone for the deaf
• Research assistance
• Adaptive technology software

Bursar’s Office

Hearnes Hall 105 • Phone: 417.625.9381
Email: bursar@mssu.edu

Services:
• Tuition and bill payment
• Financial aid excess disbursement
• Tuition payment plans
• Check cashing ($10-$15)
• Reimbursement of money lost to vending machines
• Deposit of money - Lion Bucks to Lion Card

Dental Hygiene Clinic

Health Science Building • Phone: 417.625.9711
Email: dentalhygiene@mssu.edu

Services by appointment:
• Cleanings and X-rays
• Oral cancer screening
• Tobacco cessation
• Fluoride treatments
• Treatment of gum disease
• Sealants
• Nutritional counseling
• Hypersensitivity treatments
University Police Department

Service Calls: 417-626-2222 * Email: upd@mssu.edu

- Directed and random patrols on campus
- Courtesy service for students (unlock cars, jump-start cars, safety escorts, etc)
- Monitoring of activities in the Residence Halls
- Enforcement of traffic and parking regulations on campus
- Women’s Self-Defense classes
- Timely notification of emergency situations as required by Clery Act
- Investigation of criminal activity reported on campus

Please visit: https://www.mssu.edu/student-affairs/university-police/UPD%20Annual%20Report%202017.pdf
For a full list of services, plus policies and procedures

Lion Cub Academy

Joplin Regional Center • Phone: 417.625.9360
Website: www.mssu.edu/academics/education/child-development-center

OUR MISSION
The mission of the LCA is to provide a safe, nurturing environment for children. The Academy is designed to create an atmosphere of security and mutual trust where children can develop emotionally, socially, physically, and intellectually.

OUR PHILOSOPHY
The LCA is committed to providing high-quality care and enriched educational opportunities. University students are provided the opportunity to experience real-life skills in child development, education, and safety.

FAQ
Who can attend? Open to the community. MSSU faculty, staff and students are given priority.
Hours of operation? 7:00 am to 5:30 pm Monday through Friday
Ages of children accepted? 1 to 6 years
Licensed? Yes, we are licensed by the Missouri Bureau of Child Care
Meals served? We serve breakfast, lunch and a snack. All meals served meet USDA standards.
When should I contact the LCA? Contact the LCA as soon as you know you will need child care. We do have a waiting list. For some classes, it could take at least a semester for a spot to come open.
Cost? Call the Academy for pricing. Prices are subject to change.
Assistance accepted? MO and KS Department of Social Services; NACRRA – Military Assistance, Native American Tribal Assistance
Can I use my financial aid to pay for my child care tuition? Yes, we can draw from your school aid to pay for your child care tuition.

Career Services

Spiva Library 207 • Phone: 417.625.9343
Email: careerservices@mssu.edu
Webpage: mssu.edu/career

The Career Services office helps MSSU students and alumni prepare for and succeed in the job market. Visit the Career Services webpage to view resources, a complete list of events, and access online programs.

Personalized Career Advisement
- Resumes and cover letters
- Major and career exploration
- Preparing for and navigating the job market
- Networking and navigating employment situations

Online Resources
- Hire a Lion: Online job network that offers full-time, part-time, internship, and volunteer opportunities
- Optimal Resume: Web-based system designed to create resumes, cover letters, and mock interviews

Job Shadowing
- Connects students with community professionals to gain first-hand knowledge about career paths and work environments

Mock Interviews
- Offers online and in-person mock interviews to assist students in preparing for a variety of interview scenarios

Career Events
- Hosts a variety of events throughout the year to improve leadership skills, connect with employers, provide professional development, and prepare for the job market

Southern Leadership Academy
- Prepares the next generation of community leaders
For more information and application instructions visit mssu.edu/SLA

IT IS NEVER TOO EARLY TO PREPARE FOR YOUR CAREER!

Student Employment

Hearnes Hall 109 • Phone: 417.625.9398
Email: studentemployment@mssu.edu

The Student Employment Office serves as the focal point for students seeking part-time employment on campus.

Qualifications for working on campus
- Must be enrolled full-time at MSSU
- Must have a minimum 2.0 GPA
- Must be in good academic standing with MSSU

Campus Card Services

BSC 109 • Phone: 417.659-5463
Email: lioncard@mssu.edu

Services:
- Campus ID (Lion Card)
- Lion Bucks debit account setup
- Meal plan management
- Parking permit
- Lion Card holder discounts found at MSSU.edu/lioncard

Compiled and Provided by First-Year Experience • 417.625.9731