

This course is designed to help employees transition into supervisory roles and refine the skills of experienced supervisors.

Participants will gain a broader perspective on administration and become more committed to the managerial process and organizational success.

Curriculum

21 Hrs – Interpersonal

12 Hrs – Technical

2 Hrs - Legal

Cost Per Participant

\$400 for Non-Contract

\$200 for Contract Agencies

**SEATING LIMITED TO THE
FIRST 20 OFFICERS**

FIRST-LINE SUPERVISOR SCHOOL AUGUST 3-7, 2026

8:00 AM – 5:00 PM
AT MSSU, JUSTICE 125

Key supervisory skill areas covered in the course include:

- **Human:** Coaching, mentoring, resolving conflict.
- **Affective:** Attitude, empathy, fairness, integrity, values, loyalty.
- **Conceptual:** Analysis, decision making, prioritizing and solving problems.
- **Knowledge:** Directing, evaluating, administrative credibility, policy implementation.



Missouri POST Approved



Scan the QR code to REGISTER

For more information, contact:
Angela Bennett | bennett-a@mssu.edu | 417-625-9302



Missouri Southern State University
3950 E. Newman Road | Joplin, MO 64801